

TrueView™ VIATERA Care & Maintenance

Thank you for selecting TrueView VIATERA to enhance your living space. At LX Hausys we know life happens on countertops, but you can protect your investment with minimal care and these simple precautions.

Proper Cleaning & Maintenance of TrueView VIATERA

TrueView VIATERA requires very little maintenance to keep the surface looking its best. It is a non-porous material, therefore cleaning with a damp cloth and warm clear water is all that is required.

Daily Cleaning

For routine cleaning, simply wipe down your surface with a damp microfiber cloth and a pH neutral cleaner, rinse with clear water, and buff dry.

The pH activity level is what determines the best maintenance cleaner for TrueView VIATERA. For example, most neutral cleaners have a pH balance of 7; however, some neutral cleaners are stronger than others because they have higher pH activity levels. Some neutral cleaners are not active enough to thoroughly clean the TrueView VIATERA, while some neutral cleaners are too active for it.

To keep your worktop beautiful, spot free and shiny you can use a wide selection of available cleaners available at Lowe's, The Home Depot or local grocery stores are typically pH neutral and can safely be used to clean TrueView VIATERA. Recommended cleaners are:

Formula 409® Multi-Surface Cleaner

Formula 409® Natural Stone & Steel Cleaner

Greased Lightning® Multi-Purpose

Simple Green® All-Purpose Cleaner

Windex® Disinfectant Cleaner Multi-Surface

Seventh Generation® Granite & Stone Cleaner

Mrs. Meyer's® Baking Soda Cream Cleaner

Hope's® Perfect Countertop and Hope's Perfect Kitchen

Zep® Granite & Stone Cleaner and Protectant

3M™ Quat [Quaternary] Disinfectant4

Periodic Cleaning

Following the application of the cleanser, rinse the surface thoroughly with water and buff dry.

Installers and fabricators should never use acetone on TrueView VIATERA as it will leave a film on the countertop surface. Acetone is harmful to resins and should never be used as a cleaner. We recommend using denatured alcohol if needed.

Soap and water can also be used, but the surfactants in some soaps will leave a greasy film on the surface. Always rinse the area with clear water and buff dry to avoid any buildup of cleaning residue.

TrueView VIATERA is heat and scratch resistant but not heat- and scratch-proof. Never put hot cookware or heat-generating appliances such as slow cookers, toaster ovens, or air fryers, directly on the countertop surface. Always use hot pads or trivets with at least 1/2-inch clearance above TrueView VIATERA to provide air circulation.

TrueView VIATERA does not require any waxes or sealants because it is a non-porous surface. It retains its lustrous gloss and smooth surface without the need for polish or sealant.